

# Risk Assessment: Student Access to Online Learning

## Introduction

At Nisai Virtual Academy, we offer flexible online learning through live and recorded lessons, all in a safe and supportive virtual space. Your child can learn with us from home or in a supported setting, wherever they are.

This risk assessment is simply here to help us make sure everything we do stays safe, positive, and supportive for your child, including those with additional needs.

We know that as a parent or carer, you play such an important role in your child's learning. We're here to work alongside you, every step of the way, so together we can help your child feel safe, happy, and confident as they learn and grow.

Hazard	Risks	Who May Be Harmed	Nisai Support	Recommendations for Parents and Customers	Risk Level
<b>Poor work area setup</b>	Back pain, neck strain, eye strain, repetitive strain injury	Students	Students advised to sit at a table/desk, ensuring correct posture at all times.	Provide appropriate seating and ensure correct screen positioning to support learning.	Medium
<b>Excessive screen time</b>	Fatigue, headaches, reduced concentration, sleep disruption	Students	Scheduled breaks between lessons.	Parents/Carers to encourage time away from screens when not learning or completing assignments.	Medium
<b>Unsafe internet use</b>	Exposure to inappropriate content, cyberbullying, fraud	Students	E-safety advice in place across the NVA.	Customers and Parent/Carers to ensure that appropriate controls are in place. Parents to monitor usage and discuss and promote online safety.	High
<b>Cybersecurity threats</b>	Data theft, hacking, malware	Students, families	Students provided with E Safety guidance.	Use strong passwords and updated antivirus software. Parents should ensure that Password protection is in place and appropriate anti-virus software is installed.	Medium
<b>Electrical hazards</b>	Electric shock, overheating devices, fire risks	Students, families		Ensure plugs are in good working order and no exposed wires. Avoid overloaded sockets and damaged chargers.	Medium

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<b>Lack of supervision</b>	Reduced engagement, safeguarding concerns	Students	None attendance Alerts sent within 10 minutes of a lesson starting if a student does not arrive and is not pre-authorised.	Parent/Carer/Customers encouraged to check learning participation and to ensure supervision in the home.	Medium
<b>Distractions at home</b>	Reduced learning effectiveness	Students		Create quiet learning area if possible. Students to wear headphones where possible. Disturbances/distractions to be minimised.	Medium
<b>Inadequate lighting</b>	Eye strain and headaches	Students	Guidance on suitable workspace setup provided.	Ensure natural or adequate artificial lighting. Parent/Carers to encourage break times away from screens and that appropriate lighting is in place.	Low
<b>Trip hazards from cables</b>	Slips, trips, falls	Students, families		Keep cables tidy and away from walkways. Parent/Carers to ensure that area is safe and hazards reduced.	Low
<b>Technical failures</b>	Missed learning, frustration	Students	IT support available to provide assistance in getting students into lessons.	Backup internet/device arrangements where possible.	Medium

## General Safety Measures

We encourage your child to take regular breaks away from their screen to help them stay comfortable and focused. We also ask that parents and carers keep a supportive eye on their child's learning where possible, to help them stay engaged and safe online. Making sure devices are kept up to date with the latest software and security settings is really important, as it helps keep your child's learning environment safe. Finally, we have clear ways to get in touch if there are ever any concerns about your child's safety, so we can respond quickly and provide the right support.

## Emergency Procedures

Situation	Action
Safeguarding concern	Report immediately to Designated Safeguarding Lead (DSL) – 0208 4248475 – safeguarding@nisai.com
Cyberbullying incident	Save evidence and report to Customer & Student Support Team Manager – 0208 424 8475
Electrical issue	Stop using device and unplug safely
Medical issue during lesson	Contact parent/carer, advise teacher or contact emergency services if required

### How We Keep Things Up to Date:

We regularly take time to review how we work to make sure we are providing the best possible experience for your child and your family.

As part of this, we look at:

- Safeguarding checks to keep everyone safe
- Feedback from your child, parents and carers, and others we work with
- Any updates to our technology or the way we deliver learning

This helps us keep improving and make sure we are meeting your child's needs as well as we can.

### Review Frequency:

We carry out a full review at least once a year to make sure everything continues to run smoothly and safely. If something changes or an issue arises, we won't wait – we'll review things sooner so we can respond quickly and keep your child well supported.

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