

Privacy Statement

Nisai Group and its subsidiaries are committed to protecting the privacy and security of personal information. We process personal data in line with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and the Privacy and Electronic Communications Regulations (PECR).

What information we collect

We may collect personal data such as:

- Student information (name, date of birth, contact details, education records, safeguarding information)
- Parent/carer details (contact information, communications)
- Staff details (employment records, training, qualifications)
- Administrative and financial information (billing, payments, contracts)
- Website usage data (via cookies and analytics tools)

How we use your information

We use personal data to:

- Deliver education and support services
- Safeguard students and meet statutory duties
- Communicate with parents, carers, staff, and partners
- Manage enrolment, timetabling, and assessments
- Administer finance, HR, and operations
- Improve our website and services
- Comply with legal obligations

The lawful basis on which we use this information

We collect and use pupil information under Education Act 1996 and Article 6 and 9 from the 25th May 2018. We only process data where it is lawful to do so, including:

- With your consent
- To perform a contract
- To meet legal or safeguarding obligations
- For legitimate interests such as improving services and training staff

Cookies

Our website uses cookies and similar technologies to provide essential site functionality, improve performance, and understand how visitors use our services.

- Essential cookies are required for the site to work and cannot be switched off.
- Analytics cookies help us improve the website but are only used with your consent.
- You can manage or withdraw your consent at any time through our cookie banner or your browser settings.

Data sharing and international transfers

We do not sell personal data. Information may be shared with:

- Schools, local authorities, and regulatory bodies (where required)

- External service providers who support our operations (e.g. IT services)
- International partners where education services are delivered outside the UK
Where data is transferred outside the UK, safeguards such as Standard Contractual Clauses (SCCs) and secure systems are in place.

How long we keep your data

We keep personal data only as long as necessary, in line with our **Data Retention Policy**. Please ask if you would like to see our Data Retention Policy.

Your rights

You have the right to:

- Access your data (Subject Access Request)
- Request correction or deletion
- Object to certain processing
- Withdraw consent (where consent is the lawful basis)
- Complain to the Information Commissioner's Office (ICO)

Contact us

For questions about how we handle personal data, please contact:

Dai Patel – Data Protection Officer

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